



TRAVEL TERMS AND CONDITIONS

Inscription for the trip and confirmation of the booking

Your place on the trip will only be confirmed on receipt of the signed completed application form, along with the signed Traveller's Contract and the agreed sum of money. Verbal contracts or telephone conversations are not considered a guarantee of your booking.

Once your booking has been confirmed, you have effectively accepted the terms and conditions set out in this document.

Passport and Visa

Italian citizens must be in possession of one of the following types of passports:

- a passport that can be read optically, as issued before 26 October 2005
- a passport with a digital photograph, as issued between 26th October 2005 and 25th October 2006
- a passport issued after 25th October 2006, which should contain a biometric chip

Other nationalities should check with their nearest American Consulate to see the passport and visa requirements that apply to them. This should be done well in advance of departure.

WARNING! From the 12th January, 2009, anyone traveling to the USA and not in possession of a specific entry visa is required to complete an electronic travel authorization ([ESTA -Electronic System for Travel Authorization](#)) before boarding. The procedure is very simple, and an immediate response is given on completion of the forms. More information can be found at the U.S.A Embassy.

In addition to this authorization, those wishing to take advantage of the [Visa Waiver Program](#) to enter without a visa will need to be in possession of an eligible passport for the US.

Well before departure, check if your passport is one of the above types. For any additional information you should contact the nearest American Consulate in your country.

Transferring a booking

It is possible to transfer your booking to someone else, if they satisfy the requirements for taking part in the trip, and sign the Traveller's Contract themselves. The original client and the newly named replacement are responsible for the payment of the full balance to BTEExpert srl, exclusively licensed to market Bikers American Dream tour offer, and are also liable for paying an additional 50 € to cover the administrative costs of the name change. When a name change is made within 15 working days of departure the additional costs incurred will be 150 €. If it is not possible to find a replacement rider in the last 15 working days prior to departure,



and the original client is unable to participate in the trip, this will be considered a cancellation.

Cancellation of a trip by the Organizers

BTEXpert srl, exclusively licensed to market Bikers American Dream, tour offer, reserve the right to cancel a trip up to 45 working days before departure, if there are not sufficient participants to make the trip viable or due to other unforeseen causes. In this case, the organization will make every effort to offer customers an alternative departure date. If a convenient date for the customer cannot be found, the company will repay the full sum paid by the client, but will not offer any additional form of compensation.

Cancellation of the trip by the client

Notification of a client cancellation must be given by fax, letter or e mail. The penalty to be paid for cancelling depends on how soon before the trip the cancellation notification is received (if notification is given by post, the post mark will be taken as the date of notification):

- More than 45 working days before departure 50% of the total trip cost
- 45 to 30 working days before departure 70% of the total trip cost
- Less than 30 working days before departure 100% of the total trip cost

Where the client does not complete through his own choice, or if the client decides not to avail himself of some of the services included, no reimbursement will be paid.

Nor will any compensation be paid in the following situations:

- the client fails to arrive on time at the agreed meeting point; in particular, BTEXpert / Bikers American Dream is by no means responsible for any late arrival or no-show of the customer as a result of problems related to air travel (delays due to bad weather or technical failure of the aircraft, missed connections, sudden flight cancelations). BTEXpert / Bikers American Dream commit themselves to searching for all possible solutions that may allow customer to catch up and join the group at the earliest opportunity;
- the client is unable to depart as a result of not having a valid passport;
- the client cannot take part in all or some of the activities planned because he has not got the required entry visa, driving license or other documents, or because the validity of one or more of the required documents has expired;

Terms of Payment

The client must pay:

- 30 % of the total cost on booking
- The balance must be paid in full at least 60 working days before departure, or following a request from the company to pay the outstanding amount.

For bookings made within 60 working days of departure, the balance should be paid in full on making the booking.



If the balance has not been paid in full 30 working days before departure, the organizer reserves the right to consider this a cancellation and retain the client's deposit. Once the full balance has been paid, plane tickets and full itinerary will be sent to the client by courier.

WARNING! - In defining the prices of the Bikers American Dream tours, we are dependent on three important variables

- the cost of flights and petrol prices
- the airport taxes
- the exchange rate euro/dollar
- bike rental rates

Significant changes in any of these three could mean adjusting prices to accommodate the increases, and these would apply even if the trip had already been reserved. We reserve the right to adjust our prices accordingly up to 10% of the price of the tour.

Health Cover and Baggage Insurance

Both health insurance and insurance for client's luggage are included in the price of the trip. The level of cover is as follows (*):

1) Reimbursement of medical costs

Up to a maximum of 600 € in Italy and 15,000 € outside Italy, the client will be reimbursed for medical costs due to sickness or accidents that occur in the period covered. These costs may relate to doctors' fees; dental treatment-only if treatment follows an accident and only up to a maximum of 200 €; recovery in a hospital, surgical interventions and prescribed medication. In the case of the client requiring time in hospital to recover from an accident, or from one of the sicknesses covered by the terms of the insurance policy, the head office, on receiving a request from the client, will pay the expenses directly. The insured client however, must pay any excess costs beyond the limit stated in the policy, and this balance must be paid directly in the hospital and at the time of treatment. For procedures with a cost greater than 1,000 €, the client must consult the head office prior to accepting the treatment. Medical costs incurred in Italy, as a result of accidents taking place during the trip, will only be covered for treatment received within 60 days of returning to Italy, and will only be covered up to a maximum of 500 €.

2) Liability and Excesses

In case of an accident, the first 50 € of any costs will be paid by the client. Where an accident leads to damages of more than 1,000 €, and it was not possible to get immediate authorization for the treatment payment from the head office, the client's expenses will be reimbursed, as long as the client can show evidence of the payment made by credit card or bank transfer. However, having not authorized the expense first with head office, the client will be liable for 25% of the total costs, with a minimum of 50 €. It should be understood that when no evidence is available of the payments made by the client, either in the form of a credit card payment or a bank transfer, then the insurance company will not reimburse any of the medical expenses incurred.



3) Luggage Insurance

The company covers your luggage:

- in the case of theft from your bag, disappearance of the bag or fire, up to a maximum of 300 € in Italy and 500 € outside Italy;
- within the 300 € limit already mentioned, the cost of replacing passport, driving license and ID cards lost or damaged for the above reasons.
- within a limit of 300 € per person, the documented costs of any emergency purchases made in the event of the client's luggage being lost by the airline, or arriving more than 12 hours after the client's arrival at their destination.

(*) Full details of the insurance terms and conditions will be provided on request on confirming the booking, and will be sent to the client along with the other documentation for the trip.

Cancellation Insurance(optional)

On request, the company will provide clients with information about an additional insurance policy they can take out against the risk of having to cancel their trip at short notice. This insurance policy will cover the costs of paying the cancellation penalty fee, if the client has to cancel the trip due to unforeseen circumstances.

ART. 13 ACT. 196/2003 – Protection of personal data (Italian Law)

The data provided by customers upon booking of tours will be processed for the management of the travel package. The provision of such information is required for the execution of the contract. The data may be processed using manual, computer and / or telematics.

The data may be disclosed to the Insurance companies and to third parties outside the EU also for travel bookings (hotels, rentals, airlines).

Further to the needs of contractual obligations, and except where data processing is required by any applicable law, regulation or governmental authority, the customer's personal data will be transmitted only to Harley-Davidson® according to the agreements within the Harley-Davidson® Authorized Tours program governing relations between Harley-Davidson® and Authorized Tours operator BTEExpert / Bikers American Dream.

Harley-Davidson® will use the personal data acquired to send a customer satisfaction survey following the end of the tour. Further to that, personal data may be shared with third parties but only for internal analytical purposes. Harley-Davidson® will store and process my data in accordance with the Harley-Davidson Privacy Notice, available at www.harley-davidson.com.

N.B. In order to communicate and promote Bikers American Dream's tours, pictures of participants taken during the tours may be published in websites, magazines, dedicated brochures or DVDs, or broadcasted through TV channels.